WHY CHOOSE INCERO?

- Our fully un-metered dedicated servers are perfect for websites with high bandwidth needs. We make use of the latest Xeon processors, ECC RAM, and RAID controllers for blazing fast performance. Dedicated customer VLANs allow for secure communications and IP fail-over configurations across multiple servers, and all servers include a dedicated IPMI/KVM for full remote control – this means you can connect remotely to your server to make changes, reboot, or monitor your servers health!

- We provide only the best hardware and technologies, such as a Juniper network with multiple 10gig uplinks, Tier 1 bandwidth, a SSAE16 Datacenter, fully redundant Juniper routers, enterprise hardware, hotswap drives, ECC ram, and dedicated IPMI/KVMs.

- Our datacenter is staffed 24/7, and high priority support tickets are guaranteed a response from a senior engineer within 5 minutes!

- We offer a 100% power uptime SLA for servers equipped with redundant power feeds and a 100% network uptime SLA for servers equipped with redundant network connections.

- Delivery of MegaPlan servers are guaranteed within 48 hours, or 2 business days. Most standard servers are deployed within 24 hours and you will be notified if any deployment will take longer than our guaranteed time.

- Hardware replacement is guaranteed to be completed within 2 hours of identifying the issue. In the event we are unable to replace the faulty hardware within 4 hours, Incero will credit the customer.

- Incero promises a standard of service and reliability unparalleled in the hosting industry. Incero guarantees network uptime of 99.9%. The Incero data center is powered by redundant Juniper routers to eliminate any single point of failure. Our network is multi-homed through redundant high-speed carriers which results in the customer always being able to count on fast and reliable connectivity to our network.

WWW.INCERO.COM